



23 Duston Road  
Northampton  
NN5 5AR



144 Boughton Green Road  
Northampton  
NN2 7AA



The Richardson Mews  
Northampton  
NN2 7BH

Right level  
of care and  
support for  
individual  
needs

Service users  
are treated  
with dignity  
and  
respect

A unique  
environment  
and  
friendly  
atmosphere



The Mews,  
144 Boughton Green Rd

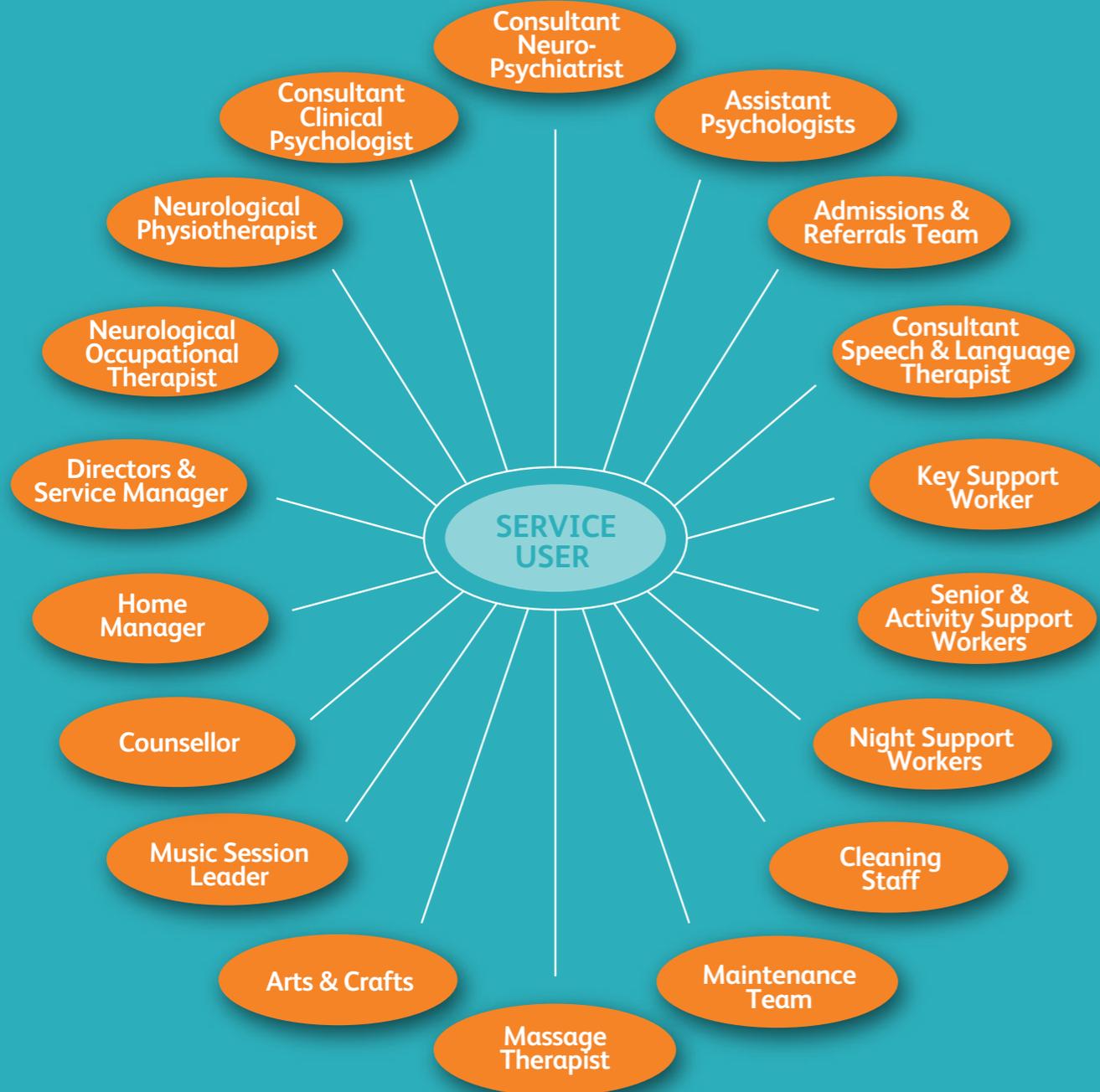


The Richardson Partnership for Care  
The Richardson Mews, Kingsland Gardens, Northampton NN2 7BH  
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# A place that feels like home

Specialist residential care and rehabilitation for adults with acquired brain injuries, complex needs, behaviour that challenges and mental health needs.

## Person-centred care provision



“My son has improved in leaps and bounds since he was transferred to Richardson Homes from the hospital. The staff are lovely - caring and sympathetic to my son’s day to day needs.”

### A better quality of life

At The Richardson Partnership for Care, our ethos of social integration, individual choice, dignity and respect is as true and important today, as it was when we started more than 25 years ago.

Following an accurate initial assessment and with the appropriate care, we find that even people with the most challenging behaviour and complex needs can make good progress. Our long history in supporting individuals has taught us that the unique, homely environment we provide, combined with the right level of clinical care enables our service users to fulfil their potential.

“The staff have been great, caring and attentive and look after our daughter so well. When they bring her home to our house, the care does not stop. We feel that she is in the best place.”



### Value for money

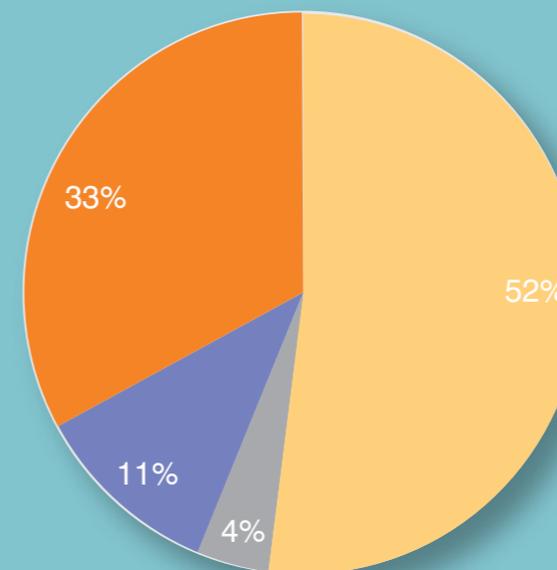
Our experience has shown that an inclusive care package, with the right level of clinical psychology provision for the individual, can lead to continual and successful rehabilitation. It can often prevent the need for crisis care, which is not only unplanned and very expensive, but causes set-backs in the individual's progress, resulting in higher long-term costs.

In addition, all social activities, supported home visits and holidays are accounted for during the initial assessment, so there are no additional costs. Our inclusive pricing model means that budgeting is straightforward and predictable.

The weekly standard care fee of **£2,321** equates to just **£13.82** per hour. Of this, 52% is spent on staff costs to enable us to maintain a consistently high quality of care, support and therapeutic input for each service user.

### Cost structure for residential care and support

The weekly standard care fee of £2,321 equates to just **£13.82 per hour** and is made up of the following components:



## What makes us different?

### Our staff

- Training is second to none, with a rolling programme every three weeks. As well as statutory training, we identify specific needs of staff and service users, delivering training in areas such as crisis prevention and managing aggressive behaviour
- Care staff are trained to carry on and support the work of therapists
- Staff retention is high, resulting in valuable continuity for service users
- We offer accredited training in-house so staff can achieve recognised qualifications
- Our care staff average over 11 years of experience and our Managers average over 28 years

### Our care

- Individually-tailored care packages with clinical psychology provision
- The quality and breadth of clinical care
- A focus on social integration and a care pathway to independence
- Activity schedule and holidays
- Supported home visits
- An inclusive and transparent pricing package to make budgeting easier

### The environment

- Attractive spacious homes with plenty of communal areas
- Designed and decorated like a home, not an institution
- A warm, positive and friendly atmosphere

### Our ethos

For over 25 years we have been focusing on enabling our service users to maximise their potential and improve their quality of life. Our experience in providing the right environment and specialist support enables us to help people with even the most challenging behaviour. RPC is a privately owned, family-run business, so we don't have shareholders to pay and we take a long-term view. We deliver high quality care at a fair price.



**Above:**  
Helen Petrie  
Manager at  
The Mews



**Left:**  
Wendy Coleman  
Manager at  
23 Duston Road



**Right:**  
Jacky Johnson  
Manager at  
144 Boughton Green Road

“The staff at The Richardson Mews do care, and so they make it a great home. Thank you.”



Managing Partners, Laura and Greg Richardson-Cheater with Service Manager, Jane Payne